
Accessibility Statement

At Academize, we are committed to ensuring that our website is accessible to all users, including those with disabilities. We strive to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 level AA standards to ensure that our website is easy to use and navigate for all visitors. This accessibility statement applies to Academize Limited.

This website is run by Academize Limited. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- change colours, contrast levels and fonts.
- zoom in up to 300% without the text spilling off the screen.
- navigate most of the website using just a keyboard.
- navigate most of the website using speech recognition software. listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

Our website is designed to allow users to zoom in up to 300% without any issues. We also provide keyboard navigation options to ensure that users can navigate the website using just a keyboard. This feature is particularly useful for those with motor disabilities.

We have also ensured that our website is compatible with speech recognition software, allowing users to navigate the website using their voice. Our website is also compatible with the latest versions of JAWS, NVDA, and VoiceOver, which are popular screen readers among users with visual impairments.



Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille we are more than happy to support with this.

- Email: info@academize.com
- Call: 0330 390 4139

We'll consider your request and get back to you in 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact: info@academize.com and we will work to organise a transcribe or alternative access solution.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Compliance status

While we strive to ensure that our website is accessible to all users, we acknowledge that there are some accessibility issues that we are currently working to fix. We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some older live video streams do not have captions you cannot skip to the main content when using a screen reader

- some pages and document attachments are not written in plain English

The content listed is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). When we publish new content we'll make sure our use of images meets accessibility standards. We are working to ensure that all documents on our website are available in HTML or accessible formats.

Navigating and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option). It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, some form controls are missing a 'label' tag. We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so would be a disproportionate burden within the meaning of the accessibility regulations.

Content that's not within the scope of the accessibility regulations PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2024, we plan to either fix these or replace them with accessible HTML pages. Any new PDFs or Word





Academize

Academize
Telford Court,
Dunkirk Trading Estate
Chester
CH1 6LT

T: 0330 390 4139
E: enquiries@academize.co.uk

documents we publish will meet accessibility standards.

Live video

Some of our live content more recently recorded now has captions to live video streams, however older content does not have captions. We will review this over time although this is actually exempt from meeting the accessibility regulations.



Registered business address:
Unit A, Telford Court, Chester Gates, Chester, CH1 6LT

Registered name: Academize Ltd

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VAT Reg No: 458767433

www.academize.co.uk

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